January 28, 2020

- HRCA January 2020 Quarterly Update
- 2019 Survey Results
- Small Cell Sites
- Senior Center Site Selection Review
HRMD Quarterly Update
January 2020

2020 Assessments

<table>
<thead>
<tr>
<th>Category</th>
<th>Assessment</th>
<th>Percent</th>
<th>Yearly Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Heat</td>
<td>$ 300.00</td>
<td>3.01</td>
<td>$ 120.00</td>
</tr>
<tr>
<td>Total</td>
<td>$ 195.92</td>
<td>3.12</td>
<td>$ 65.00</td>
</tr>
<tr>
<td></td>
<td>$ 0.45</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Finance

Facilities
### CAPITAL/ RESERVE

**PROJECTED EXPENDITURES**

1st Quarter (January-March)

<table>
<thead>
<tr>
<th>PROJECTS</th>
<th>BUDGET</th>
</tr>
</thead>
<tbody>
<tr>
<td>NR - Tennis Court Sweeper</td>
<td>$15,000</td>
</tr>
<tr>
<td>NR - Replace Wooden Façade</td>
<td>$30,000</td>
</tr>
<tr>
<td>NR - Add Outdoor Tennis Court Cabanas</td>
<td>$16,500</td>
</tr>
<tr>
<td>ER - Update Parking Lot Lights</td>
<td>$20,200</td>
</tr>
<tr>
<td>ER - Replace Steam Room Generator</td>
<td>$13,000</td>
</tr>
<tr>
<td>WR - Replace Interior Doors</td>
<td>$14,000</td>
</tr>
<tr>
<td>WR - Update Restrooms - Changing Rooms</td>
<td>$35,000</td>
</tr>
<tr>
<td>ALL - Exercise Equipment</td>
<td>$200,000</td>
</tr>
<tr>
<td><strong>TOTAL:</strong></td>
<td><strong>$363,700</strong></td>
</tr>
</tbody>
</table>

### Westridge Spin Cycle Room Upgrades

### Express Check-in -- Southridge

### Highlands Ranch Community Events
February Events

- Winter Culture Series: Drawn Poppies
  - February 20
  - Ching Hill Community Church
- Glue in the Dark Poppies
  - February 25
  - Southridge Rec Center
- Cold Cocktails
  - February 27
  - Southridge Rec Center

HRCA will present to the class on February 13th.

Employee Resources as of 9/8/2019

- YMCA Employees
  - About 125 Summer Seasonal Staff hired each year
- HRCA and YMCA Employees Live in Highlands Ranch
- Employee generations:
  - Silver Generation - 20
  - Boomers - 150
  - Generation X - 110
  - Millennials - 167
  - Generation Z - 314
- Average Age of Mature Adult participants
Total Numbers for 2019

- 918 total campers
  - Between Horse and Camp/Youth Programs:
    - $330,000 Revenue
    - Just over $130,000 in 2015
- 2018: 815
- 2017: 670
- 2016: 480
- 2015: 108

Archery

- Opened June 2018
  - Cost to Build: $95,000
  - Total Revenue Since Opening: $106,600
  - YTD 2019: $65,000
  - 14,000 visits during first year of operation
  - June/July 2018/2019: $13,000/$32,000
  - 500 season passes
2019 Citizen Survey

Using Survey Results
- Monitor trends in resident opinion
- Measure government performance
- Inform budget, strategic planning decisions
- Benchmark service ratings

Survey Background & Methods
- 4th administration since 2005
- Mailed 3,500 registered voters
- Multi-contact strategy
- 913 completes (26%)
- ±3% margin of error
- Results weighted
- Benchmark comparisons to Front Range communities

Residents continue to enjoy a high quality of life
Residents’ Top Priorities

<table>
<thead>
<tr>
<th>Priority</th>
<th>Essential</th>
<th>Very Important</th>
</tr>
</thead>
<tbody>
<tr>
<td>Support access to safe drinking water</td>
<td>77%</td>
<td>8%</td>
</tr>
<tr>
<td>Well maintained, quality facilities and infrastructure</td>
<td>33%</td>
<td>60%</td>
</tr>
<tr>
<td>Implement best practices in public administration and customer service</td>
<td>64%</td>
<td>36%</td>
</tr>
<tr>
<td>Enhance accountability and transparency in operations</td>
<td>54%</td>
<td>46%</td>
</tr>
<tr>
<td>Engage in emergency preparation and service delivery with partners</td>
<td>63%</td>
<td>37%</td>
</tr>
</tbody>
</table>

Residents’ Other Priorities

<table>
<thead>
<tr>
<th>Priority</th>
<th>Essential</th>
<th>Very Important</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provide recreational opportunities for all ages</td>
<td>29%</td>
<td>47%</td>
</tr>
<tr>
<td>Participate in programs and services to support community well being</td>
<td>20%</td>
<td>40%</td>
</tr>
<tr>
<td>Support our history and historic buildings</td>
<td>24%</td>
<td>53%</td>
</tr>
<tr>
<td>Create and support opportunities for cultural and educational enrichment</td>
<td>16%</td>
<td>33%</td>
</tr>
</tbody>
</table>

Highlands Ranch provides high quality services

Quality of Services

Overall Quality of Services Provided by Metro District, 2019

- Excellent: 34%
- Good: 54%
- Fair: 11%
- Poor: 1%

Higher than Front Range Benchmark
Highlands Ranch Services

Service Ratings Over Time

<table>
<thead>
<tr>
<th>Services</th>
<th>2003</th>
<th>2009</th>
<th>2014</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trails</td>
<td>99%</td>
<td>95%</td>
<td>95%</td>
<td>97%</td>
</tr>
<tr>
<td>Parks</td>
<td>99%</td>
<td>95%</td>
<td>95%</td>
<td>98%</td>
</tr>
<tr>
<td>Open space and natural areas management</td>
<td>75%</td>
<td>82%</td>
<td>93%</td>
<td>94%</td>
</tr>
<tr>
<td>Outdoor recreation and sports league programs</td>
<td>83%</td>
<td>87%</td>
<td>94%</td>
<td>93%</td>
</tr>
<tr>
<td>Channel stabilization and storm water management</td>
<td>80%</td>
<td>82%</td>
<td>88%</td>
<td>90%</td>
</tr>
<tr>
<td>Parkway landscaping along major roads</td>
<td>74%</td>
<td>76%</td>
<td>86%</td>
<td>89%</td>
</tr>
<tr>
<td>Highlands Ranch Mansion public open hours and community events</td>
<td>NA</td>
<td>NA</td>
<td>85%</td>
<td>89%</td>
</tr>
<tr>
<td>Community events landscaping and signage</td>
<td>NA</td>
<td>NA</td>
<td>81%</td>
<td>85%</td>
</tr>
</tbody>
</table>

Despite adequate facilities to meet the needs of senior adults, residents support the construction of a new senior center.
Facilities for Senior Community

Adequate Facilities for Senior Community
- Strongly agree: 25%
- Somewhat agree: 42%
- Not at all important: 13%
- Somewhat disagree: 10%
- Strongly disagree: 10%

Importance of New Senior Center
- Very important: 35%
- Somewhat important: 34%
- Essential: 20%
- Not at all important: 13%

Support for Senior Center and Services

Support for Building Senior Center
- Strongly support: 25%
- Somewhat support: 37%
- Strongly oppose: 13%
- Somewhat oppose: 9%
- Not at all important: 13%

Support for Providing Human Services
- Strongly support: 25%
- Somewhat support: 37%
- Strongly oppose: 13%
- Somewhat oppose: 9%
- Not at all important: 13%

Support for New Senior Center

More supportive
- Older residents
- Women

Less supportive
- Younger residents
- Men

Importance of development of Wildcat Regional Park decreased from previous survey
Wildcat Regional Park

Importance of development of additional amenities and facilities

2014: 43%
2019: 38%

Support for Options to Develop Wildcat Regional Park

- The Metro District leads the public planning process and develops the park in phases
  - 85%
- Once built, the Metro District owns, operates and maintains the park
  - 84%
- Douglas County leads the public planning process and develops the park in phases
  - 52%
- Once built, Douglas County owns, operates and maintains the park
  - 16%

Support for Landscape and Parkway Improvements

- Support for More Sustainable Parkway Landscape
  - Strongly support: 58%
  - Somewhat support: 35%
  - Somewhat oppose: 9%
  - Strongly oppose: 5%

- Support for Converting Bluegrasses along Parkways
  - Strongly support: 40%
  - Somewhat support: 37%
  - Somewhat oppose: 12%
  - Strongly oppose: 11%

Strong support was voiced for more sustainable parkway landscaping.
Thank you!
Small Cell Sites

- Low powered cellular radio antennas with limited range
- Primary equipment enclosure no larger than 17 cubic feet
- Typically 25-40 feet in height
- Support current 4G/LTE and future 5G technologies
- Objective to be located within ROW
- Requires power and fiber connection
- FCC and State of Colorado set Regulations

Douglas County
- Owns and controls ROW
- Zoning authority to review and approve sites
- Established Supplemental Aesthetic Standards
- Siting Hierarchy
- Design and Location Standards within ROW
- Fiber optic networks being installed in ROW

HRMD Involvement
- Notified through Referral Process
  - Determine exact location - confirm within ROW
  - Recommend colocation with streetlight if appropriate
  - No authority to require this
  - No regulatory authority within ROW
  - Request consistent color/style in Highlands Ranch
Highlands Ranch Metro District's Referral Response

Overall map

Legend

Poston - Approved

Gateway Drive - Approved
SENIOR CENTER SITE SELECTION REVIEW

January 28, 2020

STAFF RECOMMENDATION

1. Highlands Ranch Parking site:
   - Majority of Project Team favors this site due to central location and visibility.

2. Plaza Drive site:
   - Some Project Team members favor this site due to existing opportunities for outdoor programming and support from neighbors.

3. Laurel Park site:
   - Too small to accommodate parking needs for center and park users.
   - Project Team recommends that we pursue acquisition of the site for community center and additional parking.

NEXT STEPS

1. Further Board discussion
2. Public review and input
   - Post report on website
   - Accept written comments through October 18
   - Share with Board – October 23 meeting
3. Determine if Douglas County will partner
4. Consider community survey, set of questions about Senior Center
   - Last community survey was in 2014