

The Highlands Ranch Guide to Your Water Bill



62 West Plaza Drive • Highlands Ranch, CO • 80129

JOE RANCH
12405 E HIGHLANDS RANCH
PKWY
HIGHLANDS RANCH CO 80130



Please make Checks Payable to HRMD

1 Account#: 72312
Due By: 03/28/08
2 Total Due: \$XX.XX

01 00000723122 0000226231

PLEASE RETURN THIS STUB WITH YOUR PAYMENT. RETAIN BOTTOM PORTION FOR YOUR RECORDS.

Metro District of Highlands Ranch
62 W. Plaza Drive, Highlands Ranch, CO 80129

Visit our web site at www.highlandsranch.org
for information regarding the Metro District, board meetings, water conservation, rates and charges.
Office hours are Monday through Friday, 8 a.m. to 5 p.m.

Customer: 72312 JOE RANCH
Service Address: 12405 E HIGHLANDS RANCH PKWY HIGHLANDS RANCH

IMPORTANT TELEPHONE NUMBERS

Billing Inquiries: 303-791-0361
General Information: 303-791-0430
Water Emergencies: (ext. 545) 303-791-2185
Street Light Repairs: (Xcel Energy) 1-800-895-1999
TTY: 1-800-659-2656

| Description | Read Dates From To | Readings in 1000 gallons From To | Usage In Gallons | Prior YR Usage Same Period | Cur Period Budget | Next Period Budget | Amount Due |
|------------------------------------|-----------------------|-------------------------------------|---------------------|-------------------------------|----------------------|-----------------------|------------|
| Street Light | | | | | | | \$4.30 |
| Wastewater | | | | | | | \$XX.XX |
| Water Availability | | | | | | | \$XX.XX |
| Water Usage | 01/8/08 3/23/08 | 10000 10048 | 48000 | 48000 | 30000 | 32000 | \$XX.XX |
| Usage up to 100% of current budget | | 10,000 x | 2.30/1,000 = | 69.00 | | | |
| Usage up to 120% of current budget | | 6,000 x | 3.45/1,000 = | 20.70 | | | |
| Usage up to 140% of current budget | | 6,000 x | 5.20/1,000 = | 31.20 | | | |
| Usage up to % of current budget | | 6,000 x | 7.80/1,000 = | 46.80 | | | |

TOTAL DUE BY 03/28/08 2 \$XX.XX

When the total balance is not received by the due date, the account will be considered past due and a penalty of \$5.00 will be imposed.

The factors used to determine your water budget are one or more of the following: 1) average Highlands Ranch indoor consumption; 2) your lot size as obtained from Douglas County Assessors Office; 3) targeted landscapable area per lot based upon average house footprint and other factors; 4) sufficient irrigation water to maintain landscaping.

Other Messages: ***Match here for updates and messages***

Understanding Your Bill

- Your household's account number**
- The amount you owe by the date stated.**
- Street Light:** \$4.30 on each bimonthly bill. This charge is intended to recover the costs paid by the Metro District to Xcel Energy for street light service in residential areas.
- Wastewater Charge:** Centennial Water provides collection and treatment of wastewater through the Marcy Gulch Wastewater Treatment Plant. The essentially fixed-cost nature of wastewater treatment makes the monthly minimum charge necessary to ensure that rates are adequate to cover the costs of treatment.
- Water Service Availability Fee:** The fixed costs of providing the repair and maintenance of both inside and outside meters, meter reading, billing, customer service and other fixed laboratory and administrative costs, as well as the fixed cost of debt service payments, are recovered through this charge.
- Meter Read Dates:** The bimonthly dates that your meter was read, and the time period that your bill covers. This number will vary from billing period to billing period based on the number of days between reading the meter.
- Readings in 1,000 Gallons:** The number read on your meter, in thousands of gallons, at the beginning and at the end of your billing period.
- Usage in Gallons:** The actual amount of water, rounded to the nearest thousand gallons, you used and are being charged for during this billing period.
- Prior Year Usage, Same Period:** The amount of water used at your residence during the same billing period last year.
- Current Period Budget:** The amount of water allocated in your household's water budget for this billing period.
- Next Period Budget:** The amount of water allocated in your household's water budget for the upcoming billing period.

About Your Water Budget

What is the water budget approach to rate structuring?

The water budget approach to rate structuring provides an amount of water based on the physical attributes of each lot. Each customer's water budget is based on estimates of indoor and outdoor needs.

The budget system provides an allocation of water use at a base rate appropriate for each lot size and family size. It also encourages water conservation by increasing charges only for those customers who exceed their individual budget.

How is my water budget calculated?

A unique water budget is calculated for each residential customer based on the following:

1. Average indoor water use: Each customer's water budget includes 12,000 gallons of water per bi-monthly billing period for indoor water use. The actual average indoor water use for Highlands Ranch households is approximately 10,000 gallons bimonthly. Households with more than three household members may apply for a household population adjustment to increase this portion of the water budget.

2. Outdoor water use: Each residential customer's water budget is calculated by providing an appropriate amount of irrigation water during the billing period for a normal landscape. A normal landscape is determined by multiplying the average landscaped area in Highlands Ranch by the homeowner's actual lot size. The irrigation allotment is adjusted during the season based on the typical cycle. For example, customers will be allocated more water in August than in May.

Each customer's total water budget is calculated by adding indoor water use, at 12,000 gallons per bimonthly billing period, to the outdoor allocation. Customers at or below their budget will pay the base water rate for their entire usage. Customers who exceed their budget will pay additional charges for water use over the budget amount.



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Customer: 72312 JOE RANCH
Service Address: 12405 E HIGHLANDS RANCH PEAK HIGHLANDS RANCH

IMPORTANT TELEPHONE NUMBERS

| | |
|-------------------------------------|----------------|
| Billing Inquiries: | 303-791-0301 |
| General Information: | 303-791-0430 |
| Water Emergencies (ext. 545): | 303-791-2188 |
| Street Light Repairs (Xcel Energy): | 1-800-895-1000 |
| TTY: | 1-800-659-2656 |

Reading Your Water Bill

The Metro District of Highlands Ranch arranges for a variety of utility services to be provided by various agencies to our Highlands Ranch customers.

Water and wastewater services are provided through Centennial Water & Sanitation District. Street light services are provided by Xcel Energy.

The purpose of this brochure is to explain how to read your water and wastewater bill, including the basis for the charges.

Bills are mailed bimonthly. Different rates are in effect for commercial and irrigation-only customers. Rates are subject to change by action of the Centennial Water and Metro District Boards of Directors.

Contact Us

 
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